

CURRICULUM VITAE

Having worked in customer-facing roles my entire life, I have consistently delivered positive customer interactions, expertise, and offered solutions to technical problems. 2024 marked the year that I sought to pursue my long-held ambition for a career in software development. I adhere to the belief that if you can imagine it, then you can build it. I recently graduated from a coding Traineeship as a full stack developer including completing 2 real-world projects successfully to specification using a wide range of programming languages. My one year of focused, non-stop learning has prepared me for the fledgling steps into a professional environment where learning and adapting never stops. I am naturally inquisitive and analytical and enjoy problem-solving, approaching all problems in a logical and critical way. I pride myself on my warm and approachable demeanour and excel in environments where I can test myself and learn new skills. I believe I am well-suited to working in software development and am looking forward to proving myself an asset in the field.

PERSONAL DETAILS

NAME: Adam Halnon
RESIDES: Bury
TRANSPORT: Full UK driving licence and vehicle
RIGHT TO WORK: British Citizen

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CODING TRAINEESHIP

IT Career Switch Ltd
Coding Traineeship – Full stack developer
1-year program

During the traineeship I had to demonstrate a very competent level of the following programming languages and technical skills

- HTML5, CSS3, JavaScript
- PHP, SQL, MySQL, React, jQuery
- Python, Node.js, Bootstrap
- Command line Git, Github
- Remote API access

ADDITIONAL TECHNOLOGIES:

- Redux, ExpressJS

DEVELOPMENT EXPERIENCE:

Below are the two briefs of development projects I completed with IT Career Switch which can be found in my bio: <https://adamhalnon.co.uk/>

Portfolio Project #1: “Gazetteer”

The specification was to reply to a website specification for a map-based app to provide information on countries, with a focus on a “mobile-first” development. Preferably using a framework, to then develop HTML, CSS and JavaScript with JQuery modules that use PHP server-based components to source data from third-party APIs (Geonames, OpenWeather). The solution is assessed on its delivery to specification, functionality, and usability.

Portfolio Project #2: “Company Directory”

A more rigorous reply to this specification was required as a user requirements document was needed to be prepared which, when signed off, triggers the release of SQL allowing to develop a “mobile-first” application to maintain a company personnel database (MySQL). Sign off is only achieved upon the student supplying an independently witnessed document providing confirmation of the system’s ability to perform error-free.

CAREER HISTORY:

Aug 2024 – Present

POSITION HELD:

Q Couriers

Multi-Drop Delivery Driver

- Loaded vans from the warehouse and delivered parcels on behalf of UPS
- Expedited deliveries for medical parcels
- Ensured route was efficiently planned to optimise and reduce time between deliveries
- Invoiced customers and took payments for international deliveries

Feb 2024 – Aug 2024

POSITION HELD:

Self-employed

Multi-Drop Delivery Driver

- Delivered parcels and boxes via the Amazon logistics centres in Manchester in between travelling trips
- Provided fast food delivery
- Ensured customer satisfaction and encouraged positive feedback
- Targeted geographic areas that were in high customer demand (specific to UberEATS)

Sep 2018 – Feb 2024

POSITION HELD:

Medical Protection Society

Case Manager

- Advised members by telephone or in written correspondence about a variety of dento-legal issues affecting their professional practice; made case handling decisions and sought clinical input where required
- Recorded and assessed new requests for assistance from members
- Assisted and advised members how to formulate complaint responses in order to achieve the best outcome where there may have a wide spectrum of potential risks to their professional standing
- Assisted members facing cross-examination by regulatory bodies such as the General Dental Council and NHS England

Jan 2018 – Sep 2018

POSITION HELD:

Medical Protection Society

Test Analyst (Secondment)

- Test automation of the new membership administration system
- Regression testing for implementation of correspondence output, ensuring that changes to the software development cycle run as intended
- Made and suggested changes to the output documents based on my membership knowledge
- Created a document output template using Microsoft Excel which used search inputs and filters to help the developers who were not familiar with the membership product to better understand what output was required for specific members

Mar 2016 – Jan 2018

POSITION HELD:

Medical Protection Society

Service Centre Analyst

- Handled calls and advised prospective new members about the benefits of membership
- Generated membership quotes
- Corresponded with members via multiple communication channels in relation to membership changes
- Retained members who wished to cancel their membership

Dec 2015 – Mar 2016

POSITION HELD:

Teleperformance

Collections Agent

- Debt collection and consolidation for various clients (Vodafone, British Gas, PlusNet Broadband)
- Liaised with vulnerable customers and planned debt consolidation, or referred to other helpful organisations such as StepChange

Jul 2009 – Dec 2014

POSITION HELD:

McDonald's Restaurants

Crew Member

EDUCATION:

2014

Leeds Metropolitan University

BA (Hons) Fine Art

2008 – 2009

Leeds College of Art & Design

Foundation Diploma in Art and Design

Three A-Levels

2006

Primrose High School

Five GCSEs